

# CORPORATE PROFILE

LEADING TECHNOLOGY
DRIVEN SMART FACILITIES
SERVICES COMPANY

www.yaemco.com











## Who are we

YAEMCO LLC is a leading technology-driven smart facilities service provider offering complete Integrated Facilities Management solutions in the UAE. Established in 1997, Our expertise has grown eventually into a Total Asset Management company by providing bespoke solutions that create values and support our clients to meet their business goals. YAEMCO has diversified its client portfolio from master developments through to residential, industrial, and commercial developments in standalone and community projects.

YAEMCO operates from Its offices in Dubai & Abu Dhabi and manages more than 12,000 units across various properties in the UAE through different sectors. YAEMCO has extended its services across the Middle east and India on a vision to establish facility services best practices to various cultures. We are accredited with highest standards of ISO 9001, 14001 & 45001 to ensure quality and are constantly reviewed.

Yaemco provides cost effective solutions in facilities services through continuous commitments. We incorporate technology for successful delivery of facilities services and is currently promoting innovations that connects people with the places of living. YAEMCO is also keen to be a part to the UAE's vision for the sustainability and in contributing to Dubai's futuristic plans. We firmly believe in teamwork and are committed to diligent development of our people by providing better place to work and grow.





## **Business at a glance**



INTEGRATED **FM** SOLUTIONS



**650**+ EMPLOYEES



ESTABLISHED IN



YAEMCO MOBILE APP



**HARD FM** SERVICES



**SOFT FM** SERVICES



MANAGING **350**+ BUILDINGS



**10,000** HAPPY CUSTOMERS



ALL OVER **UAE** 



**SPECIALIZED**SERVICES



**GUARD** SERVICES



**SUSTAINABILITY** SOLUTIONS



EXISTENCE UAE, KSA, QATAR & KUWAIT



**ISO**CERTIFIED



ADCD APPROVED



**ENERGY**MANAGEMENT



**24X7** HELPDESK



**50**+ OWNED VEHICLES



ADNOC **ICV** CERTIFIED



NFPA MEMBER



**SMART CAFM** TECHNOLOGY







## **CEOs Message**

# Our company's success stems from our reliance on both experience and knowledge.

From a humble beginning as a maintenance company in 1997, YAEMCO has expanded into a source of fully integrated Facilities Service Provider. Our Team has rendered continuous focus on quality, commitment and perseverance for long term performance in compliance with world's best practices and latest innovations We welcome you on board and YAEMCO is so keen to work together with your organization for delivering sustainable and futuristic FM .

#### Mohammed Kabeer

Chief Executive Officer

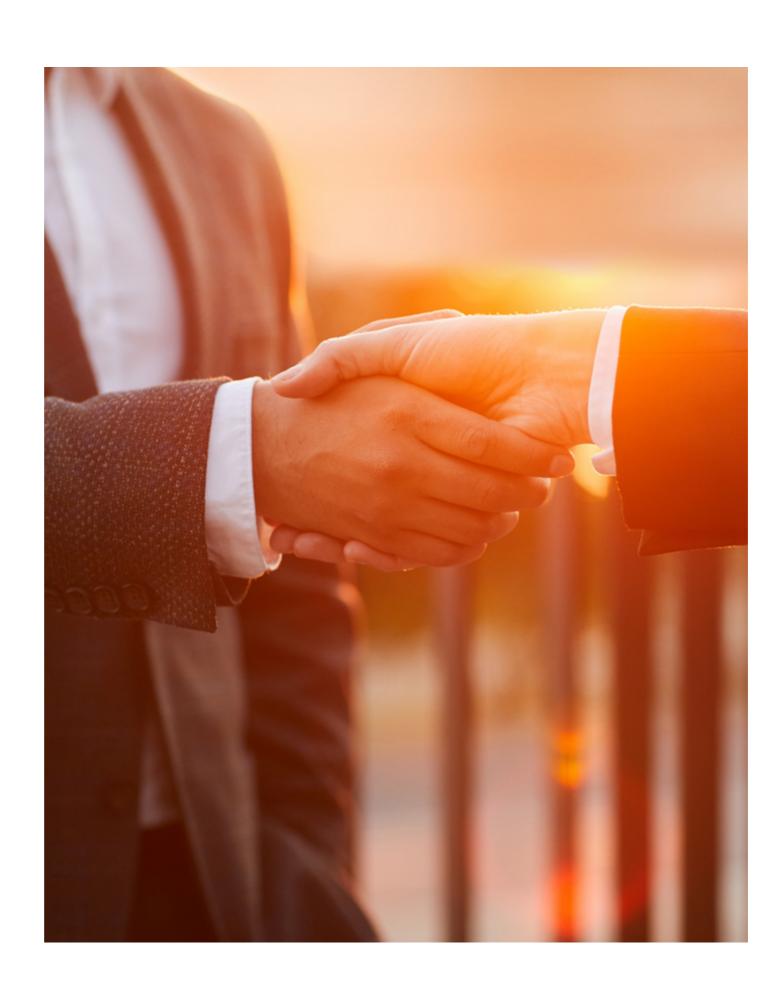
## Vision

To be widely recognized in the industry for providing exceptional and most innovative FM solutions.

## Misson

The company works diligently to achieve its motto of:

- A promising sustainable future
- Beyond expectation services
- Professional and timely delivery





# Chairman's Message

We are firmly committed to adding value and aspire for becoming a leader in the services we provide.

I believe in our team who has made us proud by constantly bringing success and contributing to national, regional and global growth. My wishes to the entire team at YAEMCO L.L.C, who is working towards achieving our goal

Yousef Shareef Al Ahmed Chairman







## **Corporate Values**

We are strongly bound to our company's core values that contribute towards the successful achievement of our mission and vision.



#### Respect:

To create a respectful and encouraging environment that boosts motivation in every member of the company.



#### Integrity:

To promote ethical behavior and transparency in every service we provide.



#### Excellence:

To strive for excellence by adapting to ever-changing trends of the industry.



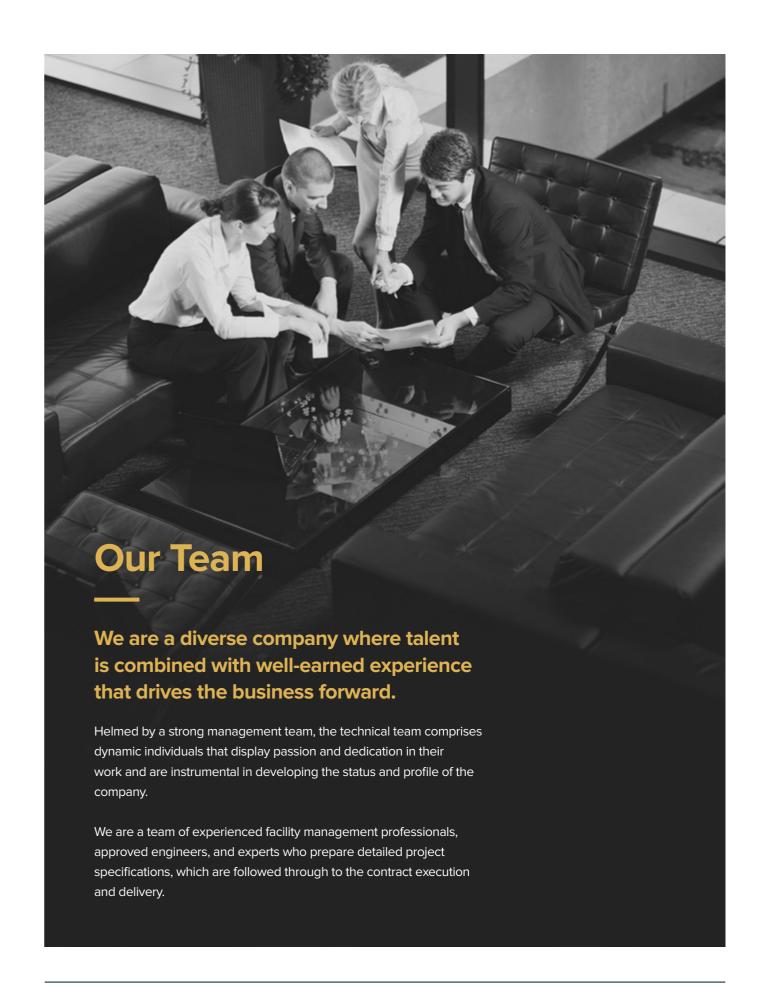
#### Accountability:

To be responsible for the maintenance of high-quality services and products.



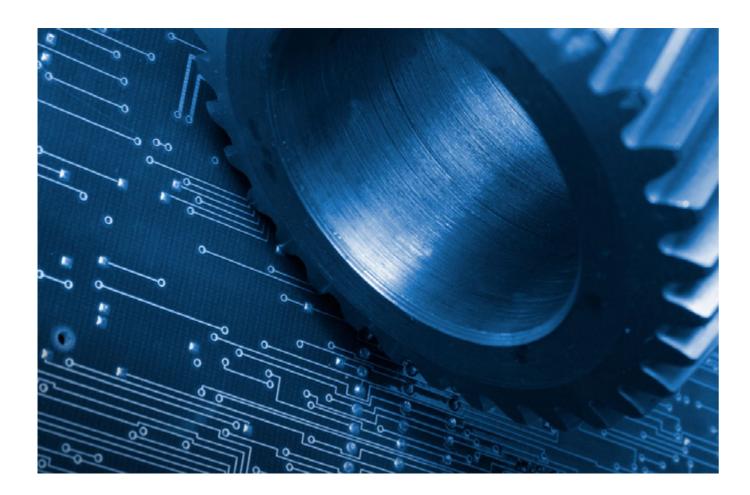
#### Innovation:

To encourage innovative approaches and tools that give us a competitive edge at all ages.









## **Technical Expertise**

YAEMCO is known for its excellent expertise in providing systematic and complete asset management solutions to every customer. It includes:



Maintenance and operations of Integrated Facilities Management Systems of all built in properties.



Total Facilities
Management
including HARD FM
and SOFT FM with
unparalleled expertise



Innovation and continuous improvement of services by providing continuous training & certifications



Innovate and implement technology to enable smart solutions like CAFM & App based maintenance services



Establish energy management and sustainability solutions for future driven facilities services



YAEMCO is committed to providing top-notch quality for its all range of services, in a manner that conforms to our principal requirements and expectations.

Quality management principles are an integral part of our company that results in excellence to create a sustainable future. Led by our strong vision, inspiration, and integrity to sustain outstanding results, the company empowers its internal process with strict monitoring and control processes.

We are keen to bring continuous improvement to our services with respect to safety, functionality, serviceability, aesthetics, and timely delivery. To achieve the same, the company introduced a systematic process approach for regular monitoring of the system performance where factual analysis and client's or market feedback is considered for effective decision making & continual improvement.







# Health, Safety & **Environmental Policy**

YAEMCO is committed to striving toward no harm processes to carry out the business activities in a sustainable manner. We aim to:

Provide a healthy environment and promote a safe workplace for all employees

Engage with each member to keep health and safety procedures in top priority

Pursue continuous improvement in all aspects of health and safety

## In order to achieve what we aim, the following activities are being strictly and periodically conducted in the company:

- · Implement the highest standards of HSE systems to prevent accidents, injuries, and work-related ill-health
- Develop, Operate and maintain facilities system processes that are safe Monitor and review using indicators to minimize risk to health, safety, and the environment
- · Reduce environmental impacts to make a positive contribution to sustainable development and meet our Corporate Social Responsibility (CSR) requirements
- Identify, evaluate & control HSE risks using best practice
- Create awareness and ensure that our employees are responsible for the onsite health and safety
- Train and supervise employees to support and deliver the best HSE expectations and objectives.
- Set annual improvement objectives and targets based on audit, review inspection of HSE systems to ensure they are implemented at all business levels

## Our **Services**

#### Hard & Soft FM Services



**HVAC Systems** Maintenance



**Electrical Systems** Maintenance



Plumbing System Maintenance



Pump System Maintenance



General Maintenance Services



Cleaning Services



Pest Control Services



Waste Management



Water Tank Cleaning



Water Testing & Third Party Certifications



Signage Cleaning



Swimming Pool maintenance

### **Specialized System Maintainence**



Generator & ATS



Elevators & Travellators



Fire Fighting & Fire Alarm Systems



**BMS System** Operation & Maintenance



Systems



**CCTV** Security Access Control System & Sliding Doors



Video Intercom Systems



GYM & Sauna Equipment Maintenance



Grease Trap & Sump Pit Periodic Services



Man Lift Maintenance



Facade cleaning



SMATV system Maintenance

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## Why YAEMCO?



Reduced Cost with High Service delivery



Customized Budget plan specially tailored for our clients



Outstanding Relationship as we understand clients' needs



Increased Equipment life due to excellent service



Satisfactory clients as they feel assured of stable income



Cost-Effective plans based on building occupancy

## **Client Portfolio**































































# **Energy Policy** & Sustainability



# **Energy Management Requirements**

Identify requirements, set achievable goals and objectives



### **Data Collection & Management**

Metering & recording, evaluating and monitoring performance indicators. Developing Energy consumption baseline and Benchmarking



# **Define Energy Management Programmes**

Site specific programme development and identification of abnormalities and recommendation of solutions. Analyze system performance and suggest improvements.



## **Development and Integration**

With FM Team and to monitor the energy usage, increase energy efficiency and energy conservation.

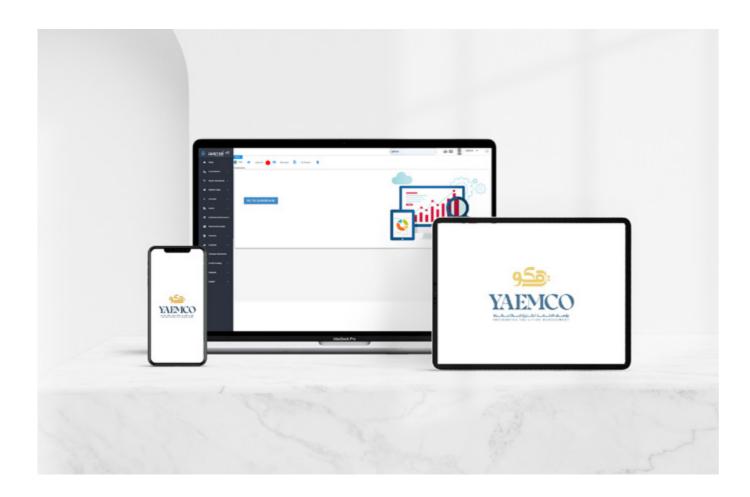


### **Reporting & Reviews**

Reporting to the management about the findings and with data's and suggestions. Third party integration if required







## **CAFM Technology**



Web based Y SMART Portal, to streamline, automate and manage facilities and assets.



Unique userfriendly interface to plan, monitor and execute Preventive Maintenance Tasks of the assets



Tool for Asset, Contract, Store, and Purchase Management



Planning, task, work order, and mobility solution for technicians time scheduling on the go



Mobile App based system for tenant & occupant complaint submission & tracking



## YAEMCO Mobile App

# Convenience at your comfort

Available to Download through Google Play Store & App Store





Maintenance requests, Complaint registering and tracking through a convenient mobile app accessible to building residents







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